* **HOW DO THE STUDENTS ACCESS THEIR MEAL ACCOUNT AT THE SCHOOL?**

All students will receive a personal identification number (PIN) (3 to 5 digits number) for their meal account. A user card will be printed for each student until they get their school ID card (Fall)

* **MENU**

Menus can be found on the St Johns County School District Website [www.stjohns.k12.fl.us](http://www.stjohns.k12.fl.us) under the Food & Nutrition Services Department tab. POA Breakfast/Lunch Menu

* **PREPAYMENT FOR FOOD ITEMS**

Prepayments to your child’s meal account with your VISA, MasterCard, or Discover credit card can be made. Log onto www.Pay PAMS.com or call 1-888-994-5100. Payment can also be received by the Food Service Manager in form of check or cash.

* **FOOD ALLERGIES**

If your child has food allergies, please provide the school nurse with a physician’s note indicating the allergies and the appropriate substitutions that are recommended by the physician or medical authority.

* **À LA CARTE ITEMS**

Patriot Oaks Academy provides extra à la Carte items, such as ice cream, baked chips, fruit juice, water bottle in addition to many specialty items. These items range in price from $.70 to $2.25 and are **not** included in the free and reduced price meal program.

* **FORGOT YOUR LUNCH MONEY?**

Although students are to pay for their meal upon receipt, students may forget their lunch or lunch money. Your student will be allowed to charge up to one full lunch. There will be no charging of any à la carte food items to include entrées and snacks.

* **PARENTAL RESTRICTIONS**

Restrictions can be placed on your student’s meal account. Once restrictions are placed, they cannot be removed unless the parent provides the food service manager with a letter asking for the restrictions to be removed. Email Food Service Manager.

* **COMMUNICATION WITH THE FOOD SERVICE MANAGER**

Please feel free to contact if you have any questions, concerns or comments.

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